

Manage RMM Projects

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

Welcome

I'VE COME HERE TO SHARE ALL MY EXPERIENCE AND KNOWLEDGE – IT'S UP TO YOU WHAT YOU TAKE AWAY WITH YOU

DODANA CONSULTING ENGINEERS (PTY) LTD

Lecturer: *Marthinus Wilken*

1

Manage RMM Projects

**Specific Outcome 3:
MANAGE, COORDINATE AND OPERATE THE RRM PROJECT**

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

2

**Manage RMM Projects
Managing, Coordinating & Operating**

The purpose of this Specific Outcome is to enable agency project managers, Route Managers, site agents or persons of similar responsibility on Routine Road Maintenance (RRM) projects to manage, coordinate and operate the RRM project during the contract period.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

3

**Manage RMM Projects
Managing, Coordinating & Operating**

- Understand the role and duties of the project management team
- Understand the soft skills required for the position of Route Manager
- Preparation for execution of activities (method statement and training test section)
- Understand why critical duties should receive priority
- Understand the importance of financial management

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

4

3.1 The role & duties

Manage RMM Projects

Managing, Coordinating & Operating

The duties and functions of the PMT


The Client appoints a service provider to perform consulting engineering services (prepare tender documents, manage tender process, manage contract after award until completion) for a specific project.

A contractor is appointed by the client to execute the work for the project according to the specifications stated in the tender documents.

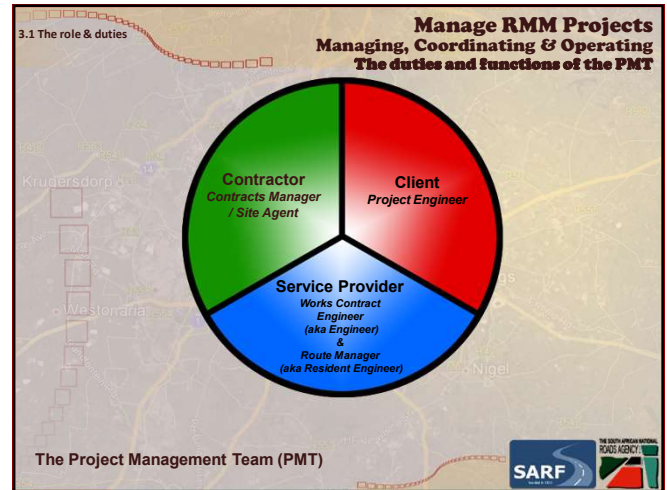
The representative of the client is called the project engineer. Normally, the representatives from the service provider are called the engineer and resident engineer.

The RRM environment the engineer is called the Works Contract Engineer and the resident engineer the Route Manager.

In the PMT the client takes the lead and acts as 'chairman' during meetings.



5



6

3.1 The role & duties

Manage RMM Projects


Managing, Coordinating & Operating

The duties and functions of the PMT

Determine the scope and extent of the works to be included in any particular subcontract;

Determine the target tender price for the subcontract, according to the scope of work and adjusting the target rates where relevant;

Make decisions regarding the tender pre-qualification process;



7

3.1 The role & duties

Manage RMM Projects

Managing, Coordinating & Operating

The duties and functions of the PMT


Adjudicate and approve subcontract tenders;

Approve the extension of subcontracts, which shall be subject to satisfactory performance by the subcontractor;

Monitor the management of the subcontracts involving Targeted Enterprises;

Monitor the training, mentoring and development of Targeted Enterprises; and

Monitor the Contractor's performance evaluation system of Targeted Enterprises.



8


3.1 The role & duties
3.1.1 The Works Contract Engineer

Manage RMM Projects Managing, Coordinating & Operating The duties and functions of the PMT

The Works Contract Engineer acts as agent of the Employer during the construction period, and is appointed in the contract when it is awarded to the service provider, based on the project team proposed at tender stage.

The Works Contract Engineer is responsible to administer the contract in accordance with the provisions of the contract.

He must carry out all duties and functions as required in terms of the contract.



9

3.1 The role & duties
3.1.1 The Works Contract Engineer

Manage RMM Projects Managing, Coordinating & Operating The duties and functions of the PMT

Order acceptance control tests, receive quality control test results from Contractor and consider approval.

Reference repair positions, pointing out of beacons and arranging re-installation of disturbed beacons.

Approval of the Contractor's signs, notices and advertisements on site.

Negotiations regarding borrow-pits and/or occupation of adjacent property by the Contractor.



10

3.1 The role & duties
3.1.1 The Works Contract Engineer

Manage RMM Projects Managing, Coordinating & Operating The duties and functions of the PMT

Assessment of any damage to the road or road furniture prior to commencement of the work and arrangement for repair of damage by the Contractor during the course of the project.


Ordering of remedial work when necessary.

Approving/disapproving the use of explosives.

Receiving and control of daily records from the Contractor.

Assessment of claims for additional compensation.

Arrangement of periodic meetings with Contractor and Client.



11

3.1 The role & duties
3.1.1 The Works Contract Engineer

Manage RMM Projects Managing, Coordinating & Operating The duties and functions of the PMT


Classification of different classes of excavation.

Establishing regular contact with community liaison officer.

Monitoring the execution of training.

Approving of Contractor's establishment on site and the extent thereof.

Determining the extent of provision of offices and communication and other facilities, etc., for the Engineer's personnel and approval thereof.



12

Manage RMM Projects
Managing, Coordinating & Operating
The duties and functions of the PMT


3.1 The role & duties
 3.1.1 The Works Contract Engineer

Approval and control of proposed and actual measures taken to accommodate traffic for different maintenance activities. Also consider traffic safety officer, penalties.

Progress and weekly meetings to be held.

Monitor route patrol activities, assess and control daily reports.

Assess and control daily inspection reports.





13

Manage RMM Projects
Managing, Coordinating & Operating
The duties and functions of the PMT

3.1 The role & duties
 3.1.2 The Route Manager

The Route Manager for a RRM project is appointed, along with the Works Contract Engineer, in the contract when it is awarded to the consulting engineers, based on the project team proposed at tender stage.

14

Manage RMM Projects
Managing, Coordinating & Operating
The duties and functions of the PMT

3.1 The role & duties
 3.1.2 The Route Manager

Monitoring and reporting of the Contractor's works programme.

Implement Engineer's quality control plan.

Monitor Contractor's quality control plan through on works inspections.

Site audits, inspection, quality control testing, approval, rejection of work.

Measurement and certification of completed work inclusive of cash flow forecasts.



15

Manage RMM Projects
Managing, Coordinating & Operating
The duties and functions of the PMT

3.1 The role & duties
 3.1.2 The Route Manager


Regular Site Meetings with Contractor and Employer

Monitoring of the Contractor's third party claims

Monitoring and reporting of Contractor's CPG commitments

Supervision of traffic accommodation arrangements

Attend public liaison committee meetings



16

Manage RMM Projects
Managing, Coordinating & Operating
The duties and functions of the PMT

3.1 The role & duties
 3.1.2 The Route Manager

Implement the Engineers requirements in terms of compliance with the OHS Act (See OHS Act on Reference CD)

Monitor the Contractor's compliance with the OHS Act

Compile all reports and as-built data in accordance with the Employer's standard requirements

Report on the Service Provider, Contractor and sub-contractors BEE information as required by the Employer

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

17

Manage RMM Projects
Managing, Coordinating & Operating
The duties and functions of the PMT

3.1 The role & duties
 3.1.3 Contractors Representative

The Contracts Manager or Site Agent is the representative of the Contractor and has all the authority necessary to act as agent for the Contractor and 'shall design (to the extent specified in the Contract), execute and complete the Works in accordance with the Contract and with the Engineer's instructions, and shall remedy any defects in the Works'.

The Contractors Representative, (Site Agent), is appointed through the contract when the contract is awarded to the contractor.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

18

Manage RMM Projects
Managing, Coordinating & Operating
The duties and functions of the PMT

3.1 The role & duties
 3.1.3 Contractors Representative

The contractors' management team and experience is included in the contract document.

Experience requirements vary and can be specified in the contract document for example:

- Contract management experience – 5 years
- Routine road maintenance experience – 5 years
- Road rehabilitation experience – 3 years
- Community liaison experience – 5 years
- Road safety experience – 5 years

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

19

Manage RMM Projects
Managing, Coordinating & Operating
The duties and functions of the PMT

3.1 The role & duties
 3.1.3 Contractors Representative

Other general responsibilities of the Contractor:

- Identify work to be executed, and submit these to the RM who will determine which work must be carried out;
- Institute a quality assurance system;
- Provide training, mentoring, guidance and assistance to Targeted Enterprises; and
- Ensure that the contract goals and objectives are achieved.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

20

Manage RMM Projects
Managing, Coordinating & Operating
The duties and functions of the PMT

3.1 The role & duties
3.1.3 Contractors Representative

The Site Agent is also responsible for the adequacy, stability and safety of all site operations and all methods of construction.

This function can be delegated by the contractor in writing to the safety officer, who's CV was submitted to the PMT and approved by the PMT.

In terms of the methods of construction utilised on site, it is crucial that the safety officer compile a risk assessment for each work activity, prepare a method for completing each work activity and describes the PPE required for the activity.

The risk assessment is submitted to the Works Contract Engineer who approves the risk assessment.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

21

Manage RMM Projects
Managing, Coordinating & Operating
Planning for execution of activities

3.2 Planning for execution of activities

Works planning should be done before any activities commence on a Routine Road Maintenance project.

Cooperation between the Contractor and the Engineer or Route Manager during this works planning phase, in terms of complete method statements for each activity and training test sections, will reduce the occurrence of misinterpretation of specifications and work that is not to standard.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

22

Manage RMM Projects
Managing, Coordinating & Operating
Planning for execution of activities

3.2 Planning for execution of activities
3.2.1 Method Statements

A method statement is a shortened version of the contract and tender for a specific activity.

It includes allowable costs, production to be achieved, resources allocated, quality requirements as well as the construction method.

It must serve as an instant reference on site, at meetings and in the office.

The entire team must be aware of what is contained in the method statement, especially how work should be executed and to what standard.

Method statements should be summarised on one, maximum two pages.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

23

Manage RMM Projects
Managing, Coordinating & Operating
Planning for execution of activities

3.2 Planning for execution of activities
3.2.1 Method Statements

IMPORTANT

The Engineer or Route Manager evaluates the method statement to ensure that the construction method proposed will yield an end product that will comply with specification.

The Contractor uses this information to decide on the team to execute the activity and the quality standard.

After agreement on a method statement by the PMT, there should be no ambiguities as to the interpretation of the specification and quality of work expected.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

24

Manage RMM Projects
Managing, Coordinating & Operating
Planning for execution of activities

3.2 Planning for execution of activities
3.2.1 Method Statements

The method statement must include the following:

1. The re-tender sheet
2. The Standard Cross Section
3. The end product Specification
4. The construction method
5. The resource requirement
6. The tool requirement

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

25

Manage RMM Projects
Managing, Coordinating & Operating
Planning for execution of activities

3.2 Planning for execution of activities
3.2.2 Training test sections

The purpose of training test sections should be clearly distinguished from trial sections.

A trial section is defined as follows: 'prior to commencing with the construction of the specified layer, the contractor shall construct a trial section of the specified layer, ... to demonstrate the capability of the contractor to construct the specified layer in accordance with the specifications' or 'that the equipment and procedure he proposes to use will result in him constructing the layers in accordance with the specification'.

A training test section forms part of the Targeted Procurement Procedure as described in the contract document under the heading Training, Coaching, Guidance and Mentoring.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

26

Manage RMM Projects
Managing, Coordinating & Operating
Planning for execution of activities

3.2 Planning for execution of activities
3.2.2 Training test sections

Training:

It would involve the theory of how to calculate the amount of cement required for a section at the percentage specified; how to calculate the spacing for setting out the cement bags; the mixing procedure for stabilisation; compaction and the curing of the layer.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

27

Manage RMM Projects
Managing, Coordinating & Operating
Planning for execution of activities

3.2 Planning for execution of activities
3.2.2 Training test sections

Coaching:

The learners are taken to site to construct a cement stabilised layer. The coach would check every step of the construction of the layer to ensure it is done as explained during training. Once the learners understands and can do the task, he only checks in periodically.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

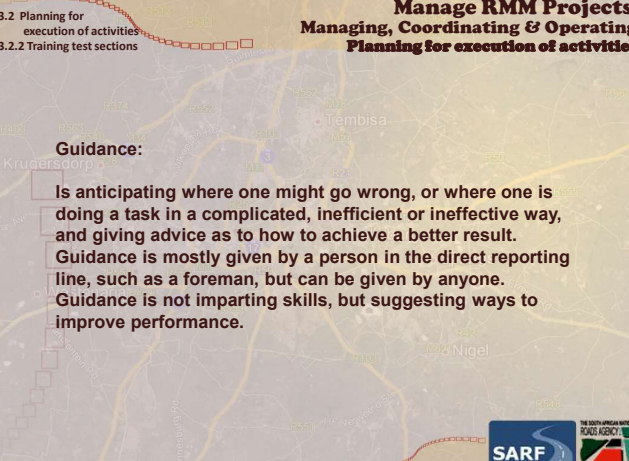
28

Manage RMM Projects
Managing, Coordinating & Operating
Planning for execution of activities

3.2 Planning for execution of activities
3.2.2 Training test sections

Guidance:

Is anticipating where one might go wrong, or where one is doing a task in a complicated, inefficient or ineffective way, and giving advice as to how to achieve a better result. Guidance is mostly given by a person in the direct reporting line, such as a foreman, but can be given by anyone. Guidance is not imparting skills, but suggesting ways to improve performance.



SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

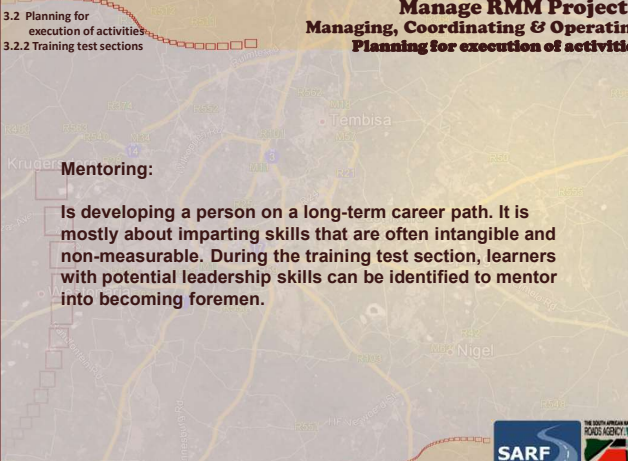
29

Manage RMM Projects
Managing, Coordinating & Operating
Planning for execution of activities

3.2 Planning for execution of activities
3.2.2 Training test sections

Mentoring:

Is developing a person on a long-term career path. It is mostly about imparting skills that are often intangible and non-measurable. During the training test section, learners with potential leadership skills can be identified to mentor into becoming foremen.





SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

30

Manage RMM Projects
Managing, Coordinating & Operating
Planning for execution of activities

3.2 Planning for execution of activities
3.2.2 Training test sections

PERFECTING THE METHOD OF CONSTRUCTION MUST LEAD TO OBTAINING THE SPECIFIED RESULT

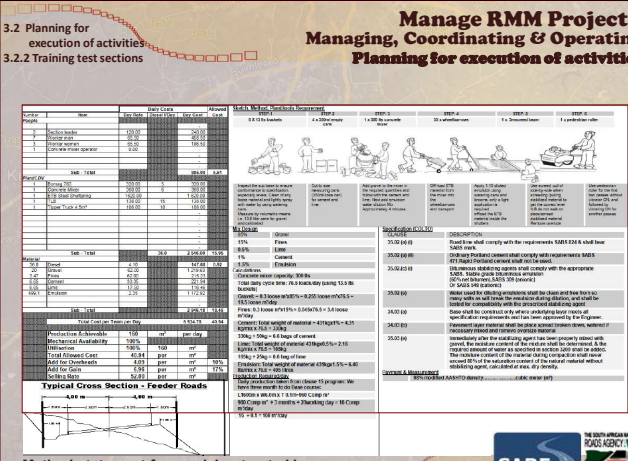
SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

31

Manage RMM Projects
Managing, Coordinating & Operating
Planning for execution of activities

3.2 Planning for execution of activities
3.2.2 Training test sections

Method statement for emulsion treated base course



SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

32

3.2 Soft skills

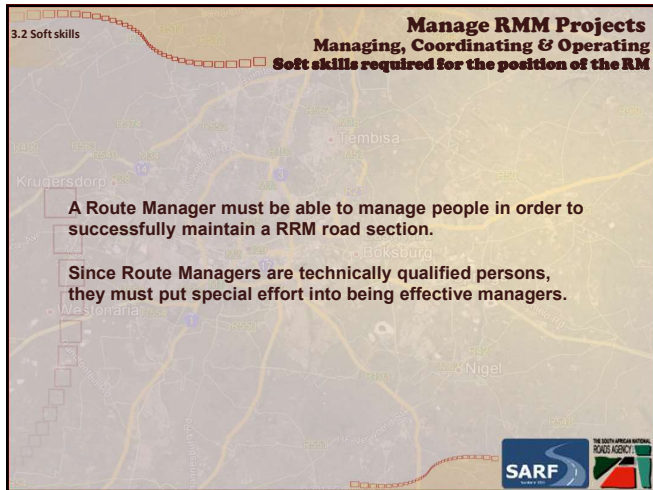
Manage RMM Projects

Managing, Coordinating & Operating

Soft skills required for the position of the RM

A Route Manager must be able to manage people in order to successfully maintain a RRM road section.

Since Route Managers are technically qualified persons, they must put special effort into being effective managers.



SARF

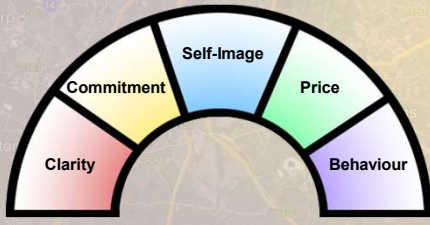
33

3.2 Soft skills

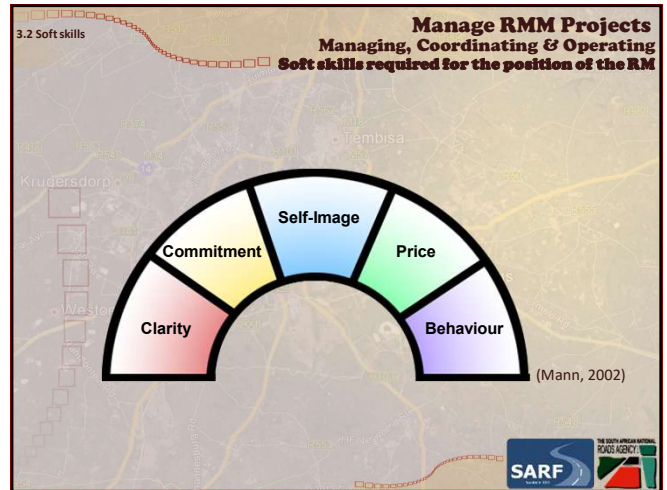
Manage RMM Projects

Managing, Coordinating & Operating

Soft skills required for the position of the RM



(Mann, 2002)



SARF

34

3.3 Soft skills

3.3.1 Clarity

Manage RMM Projects

Managing, Coordinating & Operating

Soft skills required for the position of the RM

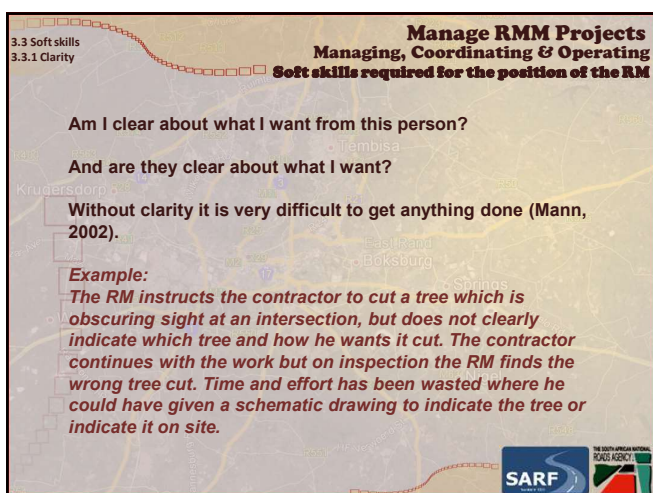
Am I clear about what I want from this person?

And are they clear about what I want?

Without clarity it is very difficult to get anything done (Mann, 2002).

Example:

The RM instructs the contractor to cut a tree which is obscuring sight at an intersection, but does not clearly indicate which tree and how he wants it cut. The contractor continues with the work but on inspection the RM finds the wrong tree cut. Time and effort has been wasted where he could have given a schematic drawing to indicate the tree or indicate it on site.



SARF

35

3.3 Soft skills

3.3.2 Commitment

Manage RMM Projects

Managing, Coordinating & Operating

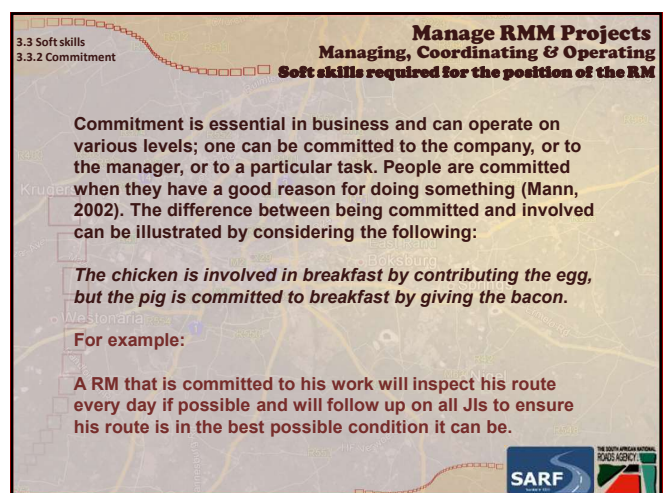
Soft skills required for the position of the RM

Commitment is essential in business and can operate on various levels; one can be committed to the company, or to the manager, or to a particular task. People are committed when they have a good reason for doing something (Mann, 2002). The difference between being committed and involved can be illustrated by considering the following:

The chicken is involved in breakfast by contributing the egg, but the pig is committed to breakfast by giving the bacon.

For example:

A RM that is committed to his work will inspect his route every day if possible and will follow up on all JIs to ensure his route is in the best possible condition it can be.



SARF

36

Manage RMM Projects
Managing, Coordinating & Operating
Soft skills required for the position of the RM

3.3 Soft skills
3.3.3 Self-image

People do not perform above or below their self-image.

Further more your self-image will determine how you deal with other people.

People must be treated like adults and not as children with you in the parent position or vice versa (Mann, 2002).

Example:
The safety officer with a low self-image will treat everybody he deals with like children, making them feel small in the way he talks to them.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

37

Manage RMM Projects
Managing, Coordinating & Operating
Soft skills required for the position of the RM

3.3 Soft skills
3.3.4 Price

Price, not necessarily referring to money, is the cost to the person to do what is being asked. Price can refer to situational, emotional and preference.

Staff members have to pay a price to perform and it is often the reason they do not (Mann, 2002).

Example:
The assistant route manager is not inspecting the route daily, but rather stays in the office and only goes on inspection when asked to do so. When confronted, he admits to being the only breadwinner among 10 of his family members and therefore cannot afford the fuel required to inspect the route daily. The price of not performing at work is less than not supporting the family.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

38

Manage RMM Projects
Managing, Coordinating & Operating
Soft skills required for the position of the RM

3.3 Soft skills
3.3.5 Behaviour

Behaviour is the way one acts or conducts oneself, not the way one feel or thinks. A behaviour problem can be as a result of a lack of knowledge or skills, self-discipline, attention to detail or focus. Behaviour can be changed and a good manager can help staff to better their behaviour (Mann, 2002).

Example:
A RM notices that his young assistant is often challenged on decisions and does not know how to handle the situation. He starts to take the assistant along where such situations are anticipated. By example and discussing the situation afterwards with the assistant, the assistant start to build confidence and skills on how to approach such situations.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

39

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

3.4 Critical duties

The most crucial activity of the RM is to ensure that maintenance on a route is done to prolong the live of the asset at hand.

Although all duties of the Route Manager should receive due priority, certain key duties should be emphasised and without which the successful management of a RRM project is not possible.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

40

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

3.4 Critical duties
3.4.1 Site management system

Every agency should have its own site management system in place to provide a framework within which staff can operate. Such a system should aim to:

- Standardise site activities,
- Limit errors in the delivery of road maintenance service and
- Ensure high level of maintenance through quality work.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

41

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

3.4 Critical duties
3.4.1 Site management system

Procedures and forms of a site management system:

Procedures	Forms
Accommodation of traffic	Amendment to existing Job Instruction
Attending to complaints	Procurement of materials
Bridge maintenance inspections	Drawings register
Completion of the daily activity report	As-built drawings transmittal
Environmental management plan	Bridge maintenance inspection
Incident Management System	Route patrol register
Inspecting and accepting the works	Materials register
Inspection for payment of performance based payment items	Site Instruction
Issuing of job instructions	Inspection request
Maintaining of the RE's site diary	Measurement of Work Done
Materials register	Measurement of work done query
Processing of interim payment certificates	Schedule of Work Done

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

42

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

3.4 Critical duties
3.4.1 Site management system

Procedures and forms of a site management system (Cont.):

Procedures	Forms
Recording of the inspection of completed works and measurement of quantities for payment	Variation Order
Route patrol	Resident Engineer's Site Diary
Site filing system	Daily Activity Report
Statutory control on behalf of SANRAL	Information Request Book
Tendering by ABEs / SMEs	Communications Schedule
	Emergency Call-out Record
	Complaint / Request Registration
	Road accident report
	Audit Findings Report
	Monthly Self-Audit report
	Job Instruction (Specimen: Pre-printed)

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

43

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

3.4 Critical duties
3.4.1 Site management system
3.4.1.1 Regular inspection

Apart from the administrative guidance a site management system gives, it also relies on regular inspection of the road section to ensure a high level of maintenance through quality work.

IMPORTANT
The Route Manager should inspect the entire RRM road section daily where possible.

The consultant's contract document includes a table stating the minimum acceptable inspection rate by the RM.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

44

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

3.4 Critical duties
3.4.1 Site management system
3.4.1.2 JIs and inspection

Agency logo

JI numbers and date issued are used to cross check quantities in the payment certificate

JI No: 112589
DATE: 12/05/2010

JOB INSTRUCTION

JOB CATEGORY : Routine ☒ Special ☐ Accident ☐ Other ☐

POSITION OF WORK : Carriageway ☒ Interchange ☐ General ☐

Route : N 1 Section : 15
Start km : 13.2 End km : 13.5
Direction : Positive (+) ☐ Negative (-) ☐ Both ☒

DESCRIPTION OF WORK : Repair 4 lengths of guardrails in median

VOs must be approved by the Employer

A brief description of the work required at the location of work should be given

VARIATION ORDER WORK : Yes ☐ No ☒ VO Number :
DAYWORKS : Yes ☐ No ☒ Section M9100 : Yes ☐ No ☒

COMPLETION DUE BY ☒ OR ☐ Date: 19/05/2010 Time: 16:00

SARF

49

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

3.4 Critical duties
3.4.1 Site management system
3.4.1.2 JIs and inspection

Accepted completion times are usually specified in the contract documentation

COMPLETION DUE BY ☒ OR ☐ Date: 19/05/2010 Time: 16:00
RESPOND BY ☐ Date: 12/05/2010 Time: 08:30

Engineer's Representative: M. Thembe Date: 12/05/2010 Time: 08:30

COMMENCED ON: Date: 13/05/2010 Time: 07:00
COMPLETED ON: Date: 13/05/2010 Time: 15:00

Completion of this section is important when claims arise due to outstanding maintenance work

ALLOCATED PROJECT: Wheelbarrow Construction

Item No	Rate	Quantity	Cost
BM440.06 a	R 10	250	R 2500
BM440.06 e	R 10	3	R 30
BM440.06 f	R 10	15	R 150
Total estimated cost			R 2680

SoQ item number, rate, quantity and estimated cost of job is noted in this section. This estimation is used to monitor expenditure during the month

The instruction should reach the Contractor as soon as possible

Instruction received on behalf of Contractor: Z. Mjenge

SARF

50

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

3.4 Critical duties
3.4.1 Site management system
3.4.1.2 JIs and inspection

Example: A typical work inspection form

Agency logo

INSPECTION REQUEST

Cross reference to pertaining JI very important

ROUTE: N 1-15 JOB INSTRUCTION (JI) No.: 112589

INSPECTION REQUESTED ON: 15/05/2010
SUBCONTRACTOR: Wheelbarrow Construction
INSPECTION TO BE DONE BY: M. Thembe
INSPECTION REQUEST RECEIVED ON: 16/05/2010

ACTUAL INSPECTION: DATE: 18/05/2010 TIME: 09:00

SECTION	ACTIVITY	QUALITY OF WORK		ACCEPTED / FAILED BY ENGINEER?
		CONTR	ENG	
BM440.06 a	Removal of damaged and re-erection with new, recovered or renovated material guardrails	Z. M	M. T	Failed
BM440.06 e	Extra over for providing			

SARF

51

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

3.4 Critical duties
3.4.1 Site management system
3.4.1.2 JIs and inspection

Item No	Activity	CONTR	ENG	STATUS
BM440.06 e	erection with new, recovered or renovated material guardrails	Z. M	M. T	Failed
BM440.06 f	Extra over for providing additional guardrail posts - 5 was required	Z. M	M. T	Failed
BM440.06 f	Guardrail posts	Z. M	M. T	Failed

Here the item no. and activity is listed as on the JI with possible amendments

MEASUREMENT OF WORK ACCEPTED AND SIGNED

REMARKS: Not all bolts are tightened.
Height & alignment of guardrails not as specified.
Backfill in soil poor - can move posts by hand.

SARF

52

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

3.4 Critical duties
3.4.1 Site management system
3.4.1.2 Jis and inspection

GUARDRAIL CHECK LIST			
J1 NO:	112589	SUBCONTRACTOR:	Wheelbarrow Construction
ROUTE:	N 1	SECTION:	15
DATE:	18/05/2010	TIME:	09:00
QUALITY OF WORK DONE			
	GOOD	POOR	
Alignment		X	Height
All bolts tightened		X	Overlap
Backfill in soil		X	Backfill in concrete
Reflectors re-erected			New reflectors
Spacer blocks re-erected			New spacers
Waste removed			
QUANTITIES			
ITEM	DESCRIPTION	UNIT	QUANTITY
M44 01	Supply & erect new guardrails (galvanised)	m	
M44 02	Supply & erect new curved guardrails (galvanised)	m	
M44 03	Extra over for erection of guardrail posts	No	
	(a) Spilcrete	No	
	(b) Concrete	No	
M44 04	End-units	No	
	(a) End wings	No	
	(b) Terminal sections with single guardrails	No	
	(c) Terminal sections with double guardrails	No	
M44 05	Guardrail reflectors	No	
M44 06	Removal of damaged guardrails and re-erection with new, recovered or renovated material		
	(a) Guardrail section	m	
	(b) End wings	No	
	(c) End unit terminal	Min	

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

53

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

3.4 Critical duties
3.4.1 Site management system
3.4.1.3 Writing skills

It is one of the duties of the Route Manager to have monthly site meetings and to keep minutes of these meetings.

Minutes of meetings are extremely important as it will be used as evidence in disputes, litigation or mediation.

The minutes of meetings should be a true reflection of what was discussed and include record of any decisions that was taken.

Communication to the Employer and the Contractor in the form of letters, notifications, instructions or reports is also the responsibility of the Route Manager.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

54

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

3.4 Critical duties
3.4.2 Route Patrol

The route patrol service is specified in the particular specifications (M0400) of the RRM contract documents.

The route patrol service should be provided by a route patrol team consisting of a patrol vehicle, equipment and personnel.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

55

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

3.4 Critical duties
3.4.2 Route Patrol

IMPORTANT

The Route Manager together with the Contractor, prepare a program for patrolling of all routes of the contract preferably twice daily. The patrol officer is responsible for a regular patrol service which is captured on a patrol register, recording all noteworthy incidents. Such incidents include:

The emergency repair of potholes,

Removal of debris from the carriageway and

Any other maintenance actions which is required.

SARF THE SOUTH AFRICAN NATIONAL ROADS AGENCY

56
























3.4 Critical duties
3.4.2 Route Patrol

Manage RMM Projects

Managing, Coordinating & Operating

Critical duties to receive priority

General duties of the route patrol service are listed in the form of a checklist below:

Items	Report on 	Actions required:				
		Repair if possible 		Remove		
Road pavement	Potholes		✓		✓	
Drainage	Damaged structures		✓			
	Block drains		✓			
	Ponding of water		✓		✓	
Fencing	Theft of grids		✓			
	Theft of fencing		✓			
Road furniture	Damaged road signs		✓		✓	
	Weather damage		✓		✓	
	Theft of road signs		✓			
	Theft of bridge handrails		✓			
Weld tires	Fire fighting until Emergency Services arrive		✓		✓	
Debris	ALL foreign articles		✓			✓
Accidents and traffic incidents	Relevant authority according to IMS		✓			
	Illegal pedestrians		✓			

57

3.4 Critical duties
3.4.2 Route Patrol

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

The Route Manager should receive the submitted route patrol register within 24 hours and react to any maintenance actions noted by the route patrol.

For the route patrol to be effective, the patrol officer and his personnel must patrol the route at low speeds (< 80 km/h). If the travelling speed is too high, required maintenance actions might be overlooked.

If possible the patrol officer should have some knowledge of what defects to look for such as cracks, pumping, etc. to enable effective maintenance of a high standard. Training of the route patrol on a training trial section is advised, since the route patrol is the first line of defence on a maintenance project.

SARF

58

3.4 Critical duties
3.4.2 Route Patrol

Manage RMM Projects
Managing, Coordinating & Operating
Critical duties to receive priority

General duties of the route patrol service are listed in the form of a checklist below:

THE TRAVELLING SPEED OF THE ROUTE PATROL VEHICLE SHOULD BE SUCH THAT NO MAINTENANCE ACTIONS ARE OVERLOOKED DURING PATROL

SARF

59

3.5 Budget control

Manage RMM Projects
Managing, Coordinating & Operating
Budget control

It is the Route Manager's duty to ensure that expenditure on the RRM contract remains within the yearly approved budget.

Works programming and cash flow forecasting will indicate if the approved budget will be sufficient to do the maintenance work as required.

If the approved budget is not sufficient, a timeous request can be made to the client for additional funding.

If funds are not available, the client will advise which work should be done.

SARF

60

3.5 Budget control
3.5.1 Budget control

Manage RMM Projects

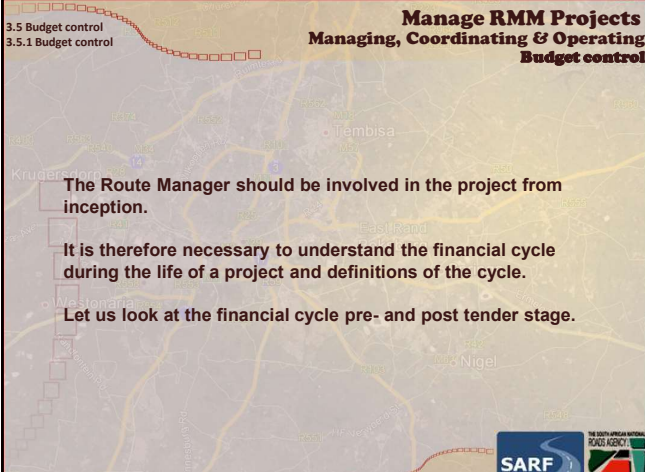
Managing, Coordinating & Operating

Budget control

The Route Manager should be involved in the project from inception.

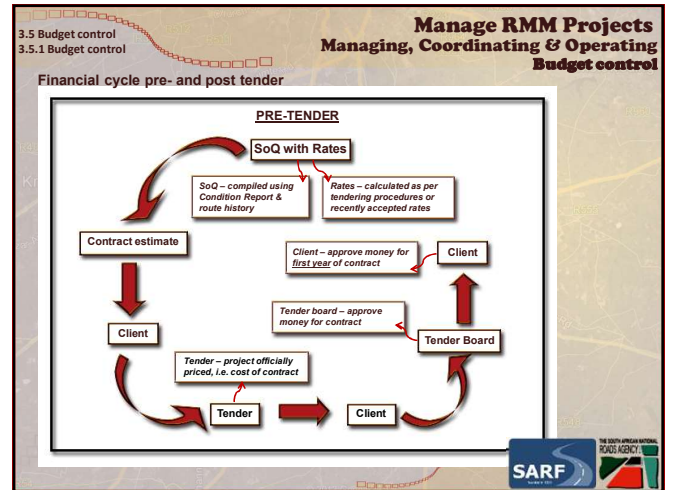
It is therefore necessary to understand the financial cycle during the life of a project and definitions of the cycle.

Let us look at the financial cycle pre- and post tender stage.

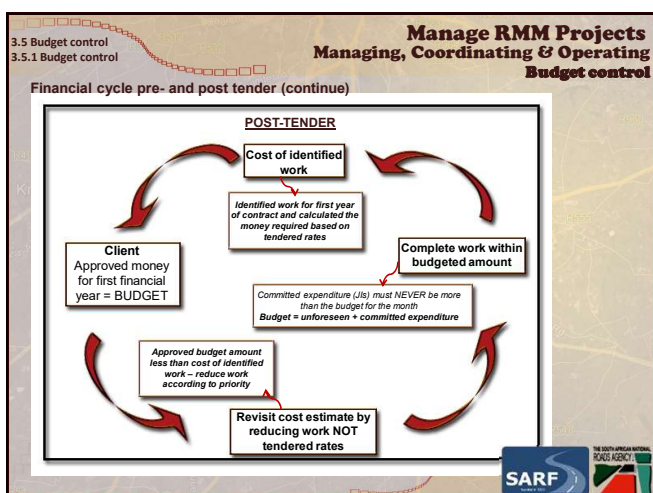


SARF

61



62



63

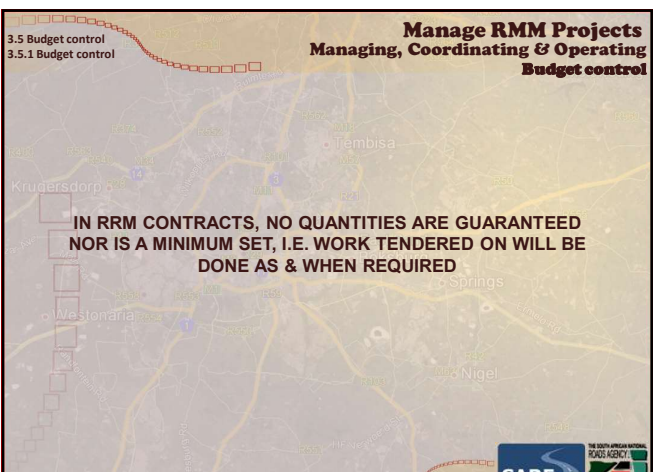
3.5 Budget control
3.5.1 Budget control

Manage RMM Projects

Managing, Coordinating & Operating

Budget control

IN RRM CONTRACTS, NO QUANTITIES ARE GUARANTEED NOR IS A MINIMUM SET, I.E. WORK TENDERED ON WILL BE DONE AS & WHEN REQUIRED



SARF

64


3.5 Budget control
3.5.1 Budget control
3.5.1.1 Day to day monitoring

Manage RMM Projects

Managing, Coordinating & Operating
Budget control

An ideal financial management system:

- A list of JIs
- A list of job measurements per pay item code
- A list of job measurements per measurement number
- A cost summary of all issued JI's for the payment certificate period (indicating work completed and work still outstanding)



65


3.5 Budget control
3.5.1 Budget control
3.5.1.1 Day to day monitoring

Manage RMM Projects

Managing, Coordinating & Operating
Budget control

List of JIs and dates issued
 Detail regarding the JI
 Date on which JI was approved
 Certificate in which JI was paid and amount paid (value of job)

Proj	Job number	Date issued	Route	Section	Start km	Category	Closed	Measure	Date	Meas. Final	Q-sched updated	On cert	Job value
1	95552.00	28-Apr-10				Other		95552.01	28-Apr-10	Yes	Yes	21	R 6 270.00
1	95626.00	20-Apr-10	3	12	20	Accident		95626.01	20-Apr-10	Yes	Yes	21	R 9 136.00
1	95627.00	28-Apr-10				Other		95627.01	28-Apr-10	Yes	Yes	21	R 25 435.58
1	95646.00	20-Apr-10				Other		95646.01	20-Apr-10	Yes	Yes	21	R 22 742.50
1	95649.00	20-Apr-10	3	12	33.33	Routine		95649.01	20-Apr-10	Yes	Yes	21	R 737.19
1	95665.00	15-Apr-10	12	18	13	Routine		95665.01	22-Apr-10	No	No	0	R
1	95757.00	07-Jun-10	3	11	15.4	Routine		95757.01	07-Jun-10	Yes	Yes	22	R 20 000.00
1	97087.00	06-May-10	12	18	13.4	Routine		97087.01	01-Jun-10	Yes	Yes	22	R 14 216.40
1	97361.00	03-Jun-10				Other		97361.01	03-Jun-10	Yes	Yes	22	R 33 200.00



66


3.5 Budget control
3.5.1 Budget control
3.5.1.2 Payment certificates

Manage RMM Projects

Managing, Coordinating & Operating
Budget control

IMPORTANT :

A financial management system should also be able to easily produce payment certificates at the end of each month based on the day to day monitoring that was captured during the month.



67

3.5 Budget control
3.5.1 Budget control
3.5.1.2 Payment certificates


Manage RMM Projects

Managing, Coordinating & Operating
Budget control

Steps to complete a specific months' payment certificate

```

graph TD
    A[Inspection of the route] --> B[Issue JI which refers to specification and payment item]
    B --> C[Inspect completion of JI based on specification]
    C --> D[Accept work according to specification]
    C --> E[Correct work to specification]
    C --> F[Fall work not according to specification]
    E --> C
    F --> C
    D --> G[Include quantities of accepted JI in Payment Certificate under payment item quoted on JI]
    G --> H[Complete Payment Certificate for specific month by combining quantities of all JIs accepted during the month]
  
```



68

Manage RMM Projects
Managing, Coordinating & Operating
Budget control

3.5 Budget control
3.5.1 Budget control
3.5.1.2 Payment certificates

Definitions of CPA formula (GCC, 2004)

X	Proportion not subjected to adjustment, stated in the Contract Data and usually 0.1
a+b+c+d=1	Coefficients contained in the Contract Data representing proportions of labour, contractors equipment, material (excluding special materials) and fuel.
L	Labour Index for the urban area nearest to the Site as stated in the Contract Data. It shall be the 'Consumer Price Index' of the area
P	Plant Index shall be the 'Civil Engineering Plant Index' as published by Statistics South Africa or available on SAFCEC's website
M	Material Index shall be the 'Civil Engineering Materials Index' as published by Statistics South Africa or available on SAFCEC's website
F	Fuel Index shall be the 'Diesel Index' as published by Statistics South Africa or available on SAFCEC's website.
O	Denotes base indices applicable to the base month as stated in the Contract Data, which is usually one month prior to the closing of the tender. This base date is extremely important.
t	Denotes the current indices applicable to the month in which the last day of the period fall to which the relevant monthly statement relates

SARF

73

Manage RMM Projects
Managing, Coordinating & Operating
Budget control

3.5 Budget control
3.5.1 Budget control
3.5.1.2 Payment certificates

CPA calculation sheet

Proportion subject to adjustment & coefficients as per Contract Data

Base date: Jun-08
Urban area for labour: Witwatersrand Johannesburg
Magisterial district: Johannesburg
Area for fuel: -

Base date values for labour, plant, materials & fuel

Values for labour, plant, materials & fuel for August 2008

2: Value of work claimed in Cert 1

SARF

74

Manage RMM Projects
Managing, Coordinating & Operating
Budget control

3.5 Budget control
3.5.1 Budget control
3.5.1.2 Payment certificates

CPA summary sheet for payment certificate no. 35

Value of work done for Cert 35

CONTRACT NO: M000-120-2008/06
PROJECT NO: MODJADI VEGETATION CONTROL

FROM PAGE	DESCRIPTION	ADDITIONS (R)	DEDUCTIONS (R)	TOTAL (R)
3.4	TOTAL FOR SCHEDULED ITEMS	220 470.20	0.00	220 470.20
4.4	100% MATERIALS ON SITE	0.00	0.00	0.00
5.4	VOS (CPA APPLICABLE)	0.00	0.00	0.00
6.4	DAYWORKS (CPA APPLICABLE)	0.00	0.00	0.00
7.4	NON-ESCALATABLE ITEMS IN SCHEDULE (S+D+E)	0.00	0.00	0.00
9.4	TOTAL AMOUNT OF REDUCED PAYMENT (R)	0.00	0.00	0.00
13.4	TOTAL ORIGINAL VALUE OF SPECIAL MATERIALS (G)	0.00	0.00	0.00
15.4	TOTAL AMOUNT OF PENALTIES (P)	0.00	0.00	0.00
	TOTAL (S+D+E+R+G+H+P)	220 470.20	0.00	220 470.20
	TOTAL VALUE OF ESCALATABLE WORK (A+T-S-D-E-R-G+P)	220 470.20	0.00	220 470.20
	PREVIOUS TOTAL VALUE OF ESCALATABLE WORK (A+T-S-D-E-R-G+P)	210 581.00	0.00	210 581.00
	VALUE OF WORK FOR CPA TO PAGE 11.4 (A+T-S-D-E-R-G+P)	9 889.20	0.00	9 889.20

Item which are deducted

Symbols as per definition (Section 3.6.1.2)

SARF

75

Manage RMM Projects
Managing, Coordinating & Operating
Budget control

3.5 Budget control
3.5.1 Budget control
3.5.1.2 Payment certificates

Non-escalatable items in the BoQ

NON-ESCALATABLE ITEMS IN SCHEDULE

Item number	Description	From page	Previous Certificate	Current Certificate	Total Amount
M020 05(a)	Engineering skills	R	27 940.00	R	27 940.00
M020 06(a)	The Contractor's overhead charges and profit in respect of sub-item M020 05 (a) to (e)	R	2 794.00	R	2 794.00
M010 04(a)	Accessories	R	2 668 915.71	R	2 668 915.71
M010 04(b)	The Contractor's overhead charges and profit in connection with providing the service	R	266 146.27	R	266 146.27
M020 01(a)	Cleaning to watertight structures, inlet and outlet	R	1 000.00	R	1 000.00
M010 01(b)	The Contractor's overhead charges and profit in respect of sub-item M020 01 (a)	R	100.00	R	100.00
M410 15(a)	Purchase of manufactured road signboards	R	966 455.72	R	966 455.72
M410 15(b)	The Contractor's overhead charges and profit in respect of sub-item M410 15(a)	R	96 645.57	R	96 645.57
M810 01(a)	Minor repairs to structures	R	19 095.00	R	19 095.00
M810 01(b)	The Contractor's overhead charges and profit in respect of sub-item M810 01(a)	R	909.50	R	909.50
M910 04(a)	Procurement of materials	R	1 312 649.42	R	1 312 649.42
M910 04(b)	The Contractor's overhead charges and profit in respect of sub-item M910 04(a)	R	133 423.84	R	133 423.84
M910 05(a)	Providing of security guards on site	R	47 331.75	R	47 331.75
M910 05(b)	The Contractor's overhead charges and profit in respect of sub-item M910 05(a)	R	4 733.18	R	4 733.18
	TOTAL TO PAGE 10.1	R	5 549 190.96	R	5 549 190.96

SARF

76


3.5 Budget control
3.5.1 Budget control
3.5.1.2 Payment certificates

Manage RMM Projects

Managing, Coordinating & Operating
Budget control

Special materials in a RRM contract are usually materials such as bitumen and steel, which are materials where the raw material price can fluctuate significantly.

To calculate the adjustment to the value of the payment certificate claimed, the following formula is used with its definitions of symbols:

$$A_c = A - A_c \text{ with } A = T - S - D - E - G$$


77


3.5 Budget control
3.5.1 Budget control
3.5.1.2 Payment certificates

Manage RMM Projects

Managing, Coordinating & Operating
Budget control

Definitions of adjustment calculation

T	1. General Items; 2. Work done, and 3. The materials on Site	Summation of 1, 2 & 3 as certified under payment certificate under consideration. Without ANY deduction. BEFORE any adjustments made.
S	1. Amount actually expended & substituted for any PC sums; 2. Value of work done by Selected Sub-contractors; 3. Value of work done against Prov Sum; 4. Value of any extra/additional work.	Summation of 1 to 4 where special arrangements for price adjustments in respect of those amounts were made & recorded at the time the work was ordered.
D	Value of work included in T & done at a new fixed rate, where those rates were not based on layout, equipment or material costs in force at time of tendering.	
E	Amount included in T paid for any daywork executed at cost plus percentage allowances as set out in Conditions of Contract.	
G	Amount included in T for materials classified as 'special materials'. The variations in respect of a particular special material shall be calculated by multiplying the difference between the rate/price entered in the Contract Data by the Contractor for that material and the equivalent rate/price actually paid by the Contractor for the material by the quantity of the material in question.	



78

3.5 Budget control
3.5.1 Budget control
3.5.1.2 Payment certificates

Manage RMM Projects

Managing, Coordinating & Operating
Budget control

Special materials schedule

Date	Description of Item	Invoice Ref	Quantity (Q)	Unit	RATES			TOTALS		Cert No
					Original (Ro)	New (Rn)	Diff (Rd)	Q x Ro	Q x Rd (+ or -)	
2008/08/31	Guardrails	1	296.00	m	87.93	176.25	88.32	26 027.28	26 142.72	0
2008/09/30	Guardrails	2	408.00	m	87.93	176.25	88.32	35 875.44	36 034.56	0
2008/09/30	150/200(B4) Pen Bitumen	1	0.09	l	1765.00	5851.00	4086.00	158.85	367.74	0
2008/10/30	Guardrails	3	580.00	m	87.93	176.25	88.32	50 999.40	51 225.60	0
2008/11/30	Guardrails	4	352.00	m	87.93	176.25	88.32	30 951.36	31 088.64	0
2008/12/31	Guardrails	5	532.00	m	87.93	176.25	88.32	46 776.76	46 986.24	0
2009/01/31	Guardrails	6	528.00	m	87.93	176.25	88.32	46 427.04	46 632.96	0
2009/02/28	Guardrails	7	2016.00	m	87.93	176.25	88.32	177 266.88	178 053.12	0
2009/03/31	Guardrails	8	0.00	m	87.93	176.25	88.32	0.00	0.00	0
2009/04/30	Guardrails	9	108.00	m	87.93	176.25	88.32	9 496.44	9 536.56	0
2009/05/31	Guardrails	10	384.00	m	87.93	176.25	88.32	33 765.12	33 914.88	0
2009/06/30	Guardrails	11	260.00	m	87.93	176.25	88.32	22 861.80	22 963.20	0
2009/07/31	Guardrails	12	284.00	m	87.93	176.25	88.32	24 972.12	25 062.88	0
2009/08/31	Guardrails	13	244.00	m	87.93	176.25	88.32	21 454.92	21 550.08	0
2009/09/30	Guardrails	14	100.00	m	87.93	176.25	88.32	8 793.00	8 832.00	0
2009/10/31	Guardrails	15	252.00	m	87.93	176.25	88.32	22 158.36	22 256.64	0
2009/11/30	Guardrails	16	140.00	m	87.93	127.50	39.57	12 310.20	5 539.80	0
2009/12/31	Guardrails	17	464.00	m	87.93	127.50	39.57	40 799.52	18 360.48	0
2010/01/31	Guardrails	18	304.00	m	87.93	127.50	39.57	26 730.72	12 029.28	0
2010/02/28	Guardrails	19	272.00	m	87.93	127.50	39.57	23 916.96	10 763.04	0
2010/03/25	Guardrails	20	332.00	m	87.93	127.50	39.57	29 192.76	13 137.24	0
TOTAL ORIGINAL VALUE OF SPECIAL MATERIALS								664 909.55		
FINAL/INTERIM TOTAL VALUE OF SPECIAL MATERIALS TO PAGE NO. 12.4										

79

3.5 Budget control
3.5.1 Budget control
3.5.1.2 Payment certificates


Manage RMM Projects

Managing, Coordinating & Operating
Budget control

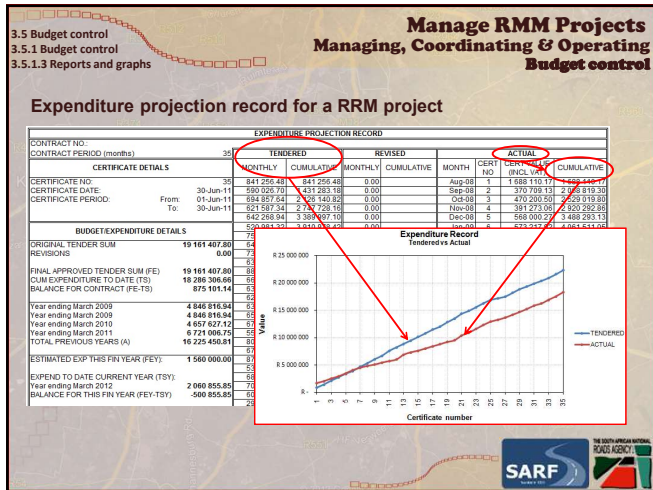
Summary page of work done by the contractor and sub-contractors up to the payment certificate

SUMMARY PAGE OF WORK DONE TO 30 JUNE 2011														
CONTRACT NO.: BL003-100-20085														
CERTIFICATE NO 25														
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
ITEMS	VALUE OF SCHEDULED WORK DONE	VALUE OF MATERIALS ON SITE	VALUE OF WORK DONE (CPA)	VALUE OF WORK SCHEDULED (APPLICABLE)	VALUE OF WORK NOT IN SCHEDULE	LESS: TOTAL AMOUNT OF REDUCED PAYMENTS	ADJUSTMENT PRICE	ADJUSTED TOTAL	VALUE OF SPECIAL MATS	DEDUCT RETENTION	DEDUCT PENALTIES	TOTAL	PRODUCT PREVIOUS TOTAL CERTS	PRODUCT PREVIOUS TOTAL CERTS
FROM PAGE	3	4	5	6	7	8	9	10	11	12	13	14	15	16
PROJECT NO.	4 893 568.52	0.00	0.00	0.00	0.00	187 507.75	0.00	0.00	0.00	0.00	0.00	5 081 076.27	4 936 568.52	144 509.99
Supervisors	8 933 893.52	0.00	0.00	0.00	0.00	421 099.25	0.00	0.00	0.00	0.00	0.00	9 354 992.77	9 132 893.52	222 100.00
Testers	7 932 933.52	0.00	0.00	0.00	0.00	38 988.75	0.00	0.00	0.00	0.00	0.00	8 321 922.27	8 193 933.52	127 988.75
Contractors	209 410.20	0.00	0.00	0.00	0.00	16 472.00	0.00	0.00	0.00	0.00	0.00	225 882.20	225 410.20	472.00
Modellers	157 732.75	0.00	0.00	0.00	0.00	34 705.25	0.00	0.00	0.00	0.00	0.00	192 438.00	192 732.75	305.25
TOTAL Supervisors	15 307 887.52	0.00	0.00	0.00	0.00	748 613.00	0.00	0.00	0.00	0.00	0.00	16 056 500.52	15 307 887.52	748 613.00
GRAND TOTAL	41 307 887.52	0.00	0.00	0.00	0.00	1 056 518.00	0.00	0.00	0.00	0.00	0.00	42 364 405.52	41 307 887.52	1 056 518.00

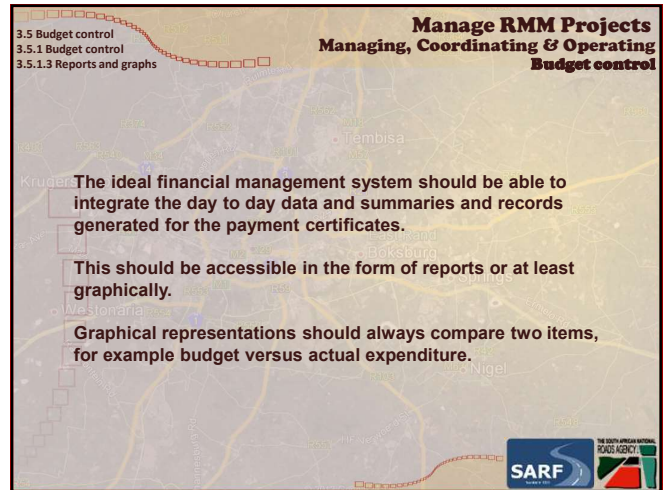
T **S, D, E** **CPA** **G** **A_p** **A_c = A - A_c**



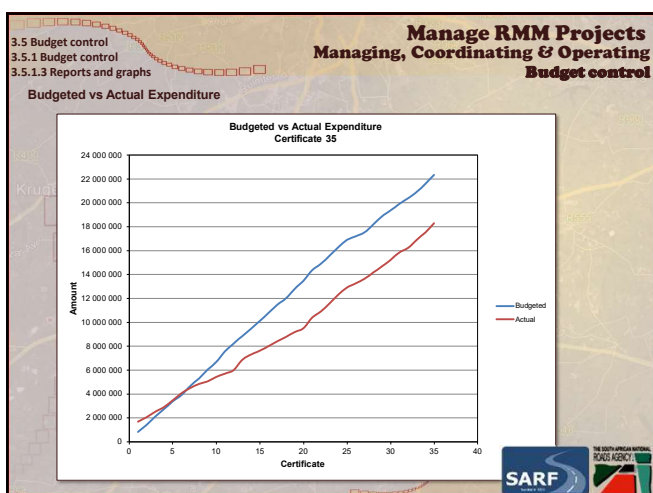
80



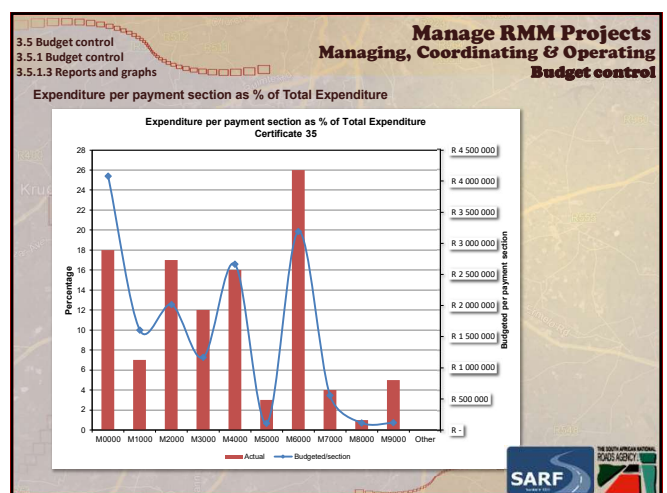
81



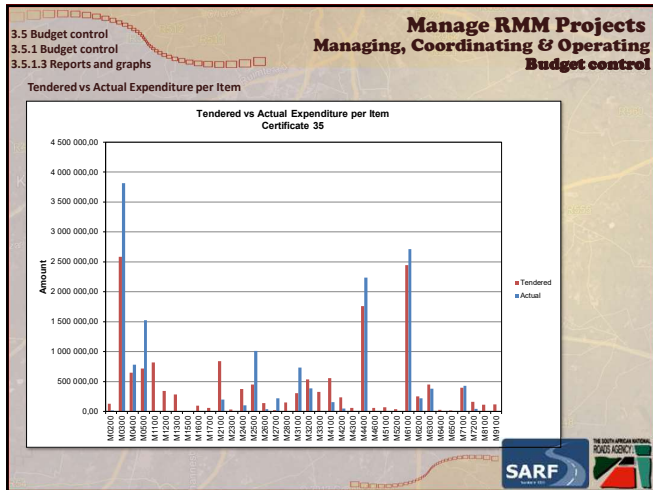
82



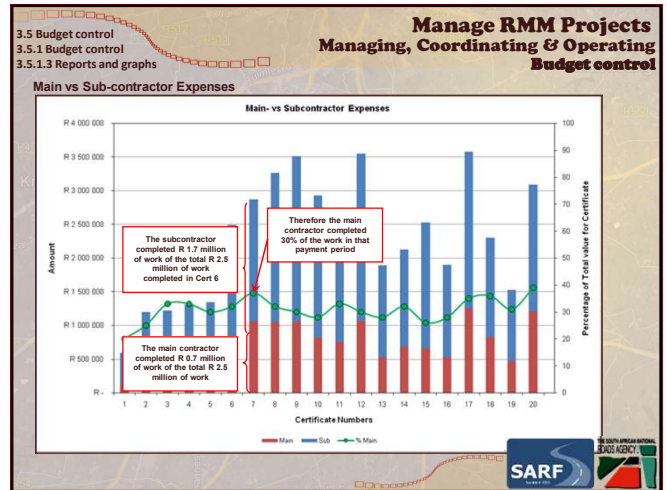
83



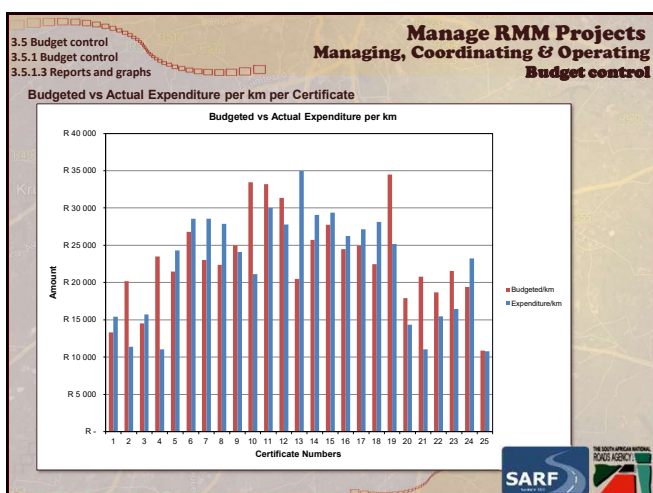
84



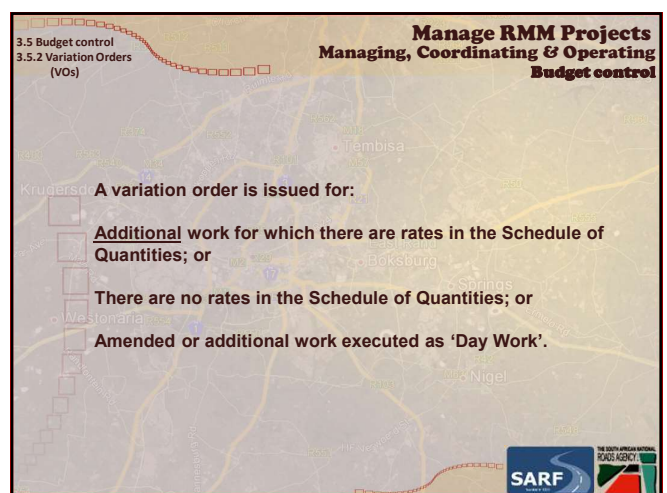
85



86



87




88

Manage RMM Projects
Managing, Coordinating & Operating
Budget control

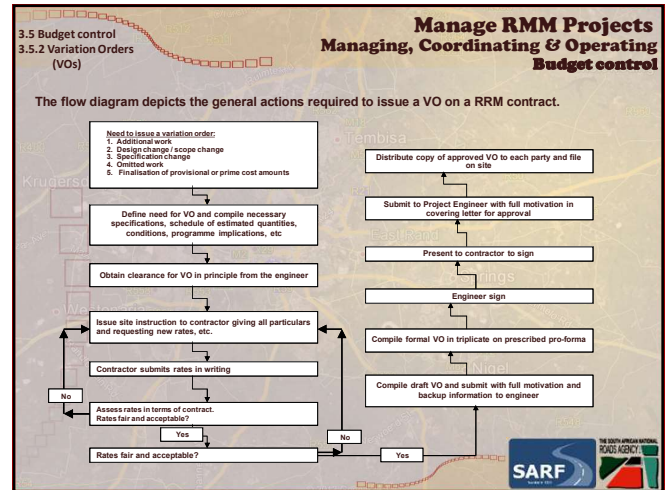
3.5 Budget control
3.5.2 Variation Orders (VOs)

A VO is required for the expenditure of provisional sums or additional work that is not covered under rates or day work schedules. Such a VO is for a specific purpose linked to a specific time-frame.

VOs must be approved by the client. VO will also indicate if the work will be done out of current budget provision or if additional funding is required.



89



90

Manage RMM Projects



THE END



91